

TRANSMISSION CORE RETURN POLICY

Our core policy grants a 60-day return window from the date your transmission was delivered. Please return your core within this time frame. If you expect a longer turnaround time, please let us know.

TO RECEIVE A FULL REFUND, you must return the plastic crate your new transmission arrived in (if applicable). Please package your core neatly inside this crate. For crates not returned, \$300 will be deducted from your core refund.

If you selected Round-Trip Freight, please reach out to Customer Service once your core is ready for pickup. Please have your order number ready when you call or include it in your email. Our contact information is below.

Customer Service will need the following information to schedule pickup:

- Pickup address residential or commercial?
 - Dimensions and weight of shipment
 - Liftgate needed or not?
 - Date/time available for pickup

If you selected One-Way Freight, you may schedule freight through the company of your choice to our address below.

Power Driven Diesel Core Returns

660 N 800 W

Cedar City, UT 84721

435-962-9555

customerservice@powerdrivendiesel.com